

Cookie policy

Effective date: [17 August 2025]

About cookies & similar technologies

American Express Services Europe Ltd., American Express Payment Services Ltd and American Express Europe LLC) (“American Express”), American Express Europe S.A. (Netherlands branch) American Express Payments Europe, S.L.U. (Netherlands branch), American Express Italia S.r.l., American Express Payment Europe S.L., Amex Agenzia Assicurativa s.r.l. (hereinafter “we”) is committed to providing you with full and transparent information about the use of cookies and similar technologies, such as pixels, web beacons and tags (together “cookies”), on this website.

This Cookie Policy provides you with information on cookies used on this website and how you can make choices about them.

For more information on how we process your personal information, please refer to our Online Privacy Centre:

For the UK: [Online Privacy Statement](#)

For Italy: [Online Privacy Statement](#)

For Netherlands: [Online Privacy Statement](#)

What is a cookie?

Cookies are small text files containing small amounts of information that are placed on your PC, mobile device or tablet whenever you visit a website. You may not be able to perform certain activities within our secure online services unless these cookies are present.

Certain cookies contain personal information. For example, if you click on “remember me” when logging in to a website or application, a cookie will store your username and preferences.

Cookies may remain on your device for different periods of time. Some cookies, called “session cookies”, are temporary and are automatically deleted when you close your browser or when your session ends. Other cookies, called “persistent cookies”, are stored on your device until you delete them, or your browser deletes them when the cookie expires.

Cookies we use and their characteristics

Essential Cookies

These types of cookies are essential for the security and proper performance of our website and/or the provision of a product or service you have requested. Dropping these cookies do not require your consent. Without these cookies, we will not be able to offer a functional website and provide you with the products or services you may request. Although you can configure your browser to block these cookies or to alert you accordingly, disabling them may cause parts of our website to not work.

Provider	Description	Cookie Name	First / Third Party	Duration
Stream	Stream cookies are used for website connectivity, performance and security. They are also used to maintain your website session	Asp.Net_SessionID RequestVerificationToken AuthToken	First Party	Session Session Session

	including when you use the session to submit and/or track invoices.			
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Changing cookie preferences

You can manage your cookie preferences through our website and/or change your browser settings at any time through your browser settings. If you prefer to restrict, block or delete cookies from this website, you can use your browser to do so. Each browser is different and your browser's "Help" function will show you how to proceed. Please note that if you choose to disable essential cookies, it will affect how our website works.

Use of other websites

When you use links to other websites that we provide to you, we recommend that you carefully read the privacy and cookie policies of those websites.

Please note that any choice about cookies that you may have provided on our website will not be applicable on non-American Express websites.

Contacting us

If you have questions about this Policy or the use of cookies, please contact our Data Protection Officer at: amexukdpo@aexp.com - for UK Customers
DPO-Europe@aexp.com – for European Customers

You can also write to us at the following address:

UK: American Express Services Europe Limited, 1 John Street, Brighton, BN88 1NH
Netherlands: Hoogoorddreef 15, 1101 BA Amsterdam
Italy: Viale Alexandre Gustave Eiffel n.15, 00148 Roma

Changes to our Cookie Policy

We reserve the right to change this Policy at any time. When we make such changes, we will update the effective date at the top of this page.